



Hoppu offers various services!!

Providing child-rearing information



Yao City website The life support app, Yaoppu

Consultation for junior high graduates

* Generally up to 18 years old

Consultation and response to child abuse



"Phone Consultation on Children and Child Rearing"

072-924-7560

Available 24 hours, seven days a week
* Outside Hoppu's opening hours, a counselor of the outsourcing company will talk to you.

"Possible Abuse?"

If you think your child or any other child is being abused, do not hesitate to consult or notify. We will respect your privacy and protect your confidentiality regarding your consultation. For consultation or notification, please contact the following.

《Yao City Abuse Reporting Phone Line》

072-924-9862

8:45 to 17:15 (Monday to Friday)
* On Saturdays, Sundays, and holidays, call 189.

《Child Guidance Center Abuse Response Dial》

189

Available 24 hours, Toll-free



"Bullying Consultation"

If troubled by bullying, don't worry alone—ask for help.

《Yao City Bullying Consultation Hotline》

072-924-3796

8:45 to 17:15 (closed on Sundays and holidays)

《Children's SOS Dial》

0120-0-78310

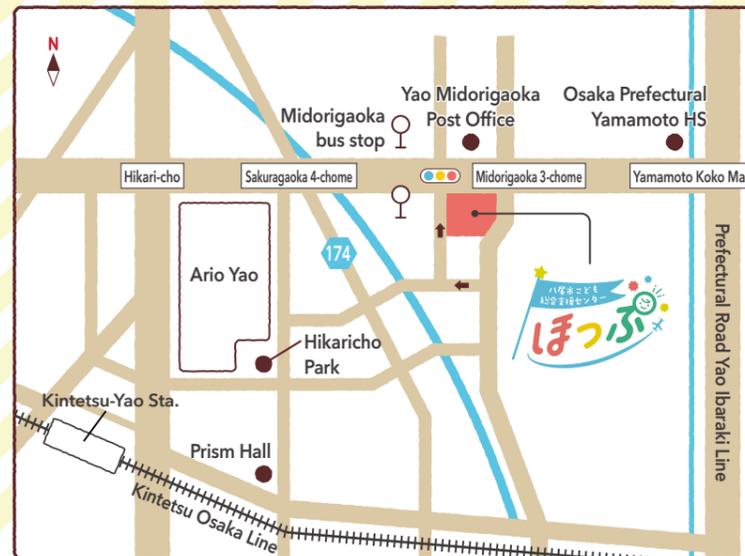
Available 24 hours, Toll-free

● User Guide ●

- **Opening days:** Monday through Saturday (closed on Sundays, holidays, and year-end and New Year holidays)
- **Hours:** 9:00 to 17:15
- **Fee:** Free

● Access ●

- On foot**
15 mins from Kintetsu-Yao Station
- By bus**
At Kintetsu-Yao Station, take a bus bound for Takasago Jutaku. Get off at the Midorigaoka stop, and the Center is nearby.
- By car**
Toll parking lot available



Nearest station: Kintetsu-Yao Station on the Kintetsu Osaka Line

● Contact ●

Hoppu: Comprehensive Support Center for Children

In the Learning Plaza, Yao City Lifelong Learning Center, 5-85-16 Asahigaoka, Yao City

《Comprehensive Child Support Division》

TEL 072-924-3954 / FAX 072-924-9304

Email consultation ▶



《Division to Protect Children from Bullying》

TEL 072-924-4008 / FAX 072-924-9304



◀ Email consultation



Yao City's Comprehensive Support Center for Children What is Hoppu?

Hoppu is a place where children and youth up to about 18 years of age and their families as well as expectant parents can easily gather for exchange and consultation.



Hoppu comes from...

Hop, Step, and Jump!

The Center was named Hoppu based on our wish to offer a place where children are encouraged to take their first steps and where everyone can feel *hotto* (a Japanese word meaning relieved).

Yao City

Staff with various specialties will listen to your problems!!

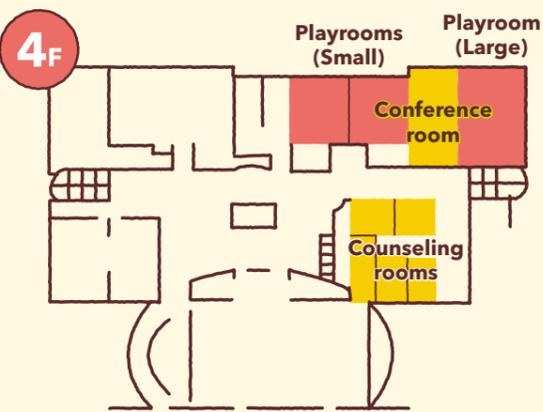
Psychologists, public health nurses, childcare teachers, certified social workers, and staff with teaching experience will help you by making the most of their strengths.

Open also on Saturdays

Hoppu is open on weekdays and Saturdays. Feel free to drop by for consultation or interaction with others.



Floor guide



* The playrooms are not open to the public as they are used for classes and activities.



Let's play in the play space!!

On the first floor, there is a play space for children to enjoy activities such as reading picture books and playing house. Feel free to come and have some fun. A great place for moms and dads to socialize! (No reservation required)



Yao City provides continuous support for child rearing!

Feel free to contact us if you have any child-rearing problems or concerns about your children. We also welcome consultations from children themselves. As a first step, contact us at Hoppu.



Are there any special services I can use after giving birth?



Are there good places to go with my children?



Expectant parents and parents of children before entering elementary school

If you have any problems or concerns about child rearing, please contact Hoppu.

I don't know how to take care of my child!!



Child rearing is so hard!! I get frustrated and scold my child so often.



I'm concerned about my child's development. Is my child okay?



I don't have much time for myself because I need to do lots of chores to help my family.



I know I have to go to school, but I can't. What should I do?



Elementary school students to about 18 years old

We accept consultations from parents and children/students themselves.

My friend does something that annoys me, but I can't talk to anyone about it.



My child has been saying that he does not want to go to school. What should I do?



Something is not going well for my child at school.



I think my child is being bullied!!

